



## Newsletter

**Natural Gas Rebate Program:** GLDC Gas Co-op Ltd. is in constant communication and waiting on final instructions from the Alberta Government with relation to the Rebate Program. GLDC Gas will keep members up-to-date on new information as it becomes available. The program is to help Albertans manage higher winter heating costs due to volatile natural gas prices, **the Alberta Government is running an energy rebate program from October 2022 to March 2023** to shield consumers from price spikes.

Rebates will be applied directly to all eligible consumers' utility bill if the regulated monthly natural gas rate, charged by any one of Alberta's 3 regulated utility providers (ATCO North, ATCO South, and APEX Utilities), is above \$6.50 per gigajoule. Eligible consumers must be 1) connected to the system, 2) on a regulated or competitive plan and 3) use less than 2,500 GJ of natural gas annually.

For more information log onto the Alberta website <https://www.alberta.ca/affordability-programs.aspx#how>

### Annual Maintenance / Meter Recall - Update

Staff have been working diligently to correct the technical issues experienced during the winter of 2021/2022 with automated meter reading devices failing to read accurate GJ usage.

Service crews have rectified the problem and completed the replacement of over 600 failed vintage ERT's.

GLDC Gas hired a summer student for July and August to assist with manual reads of meters in the area.

We appreciate everyone's continued cooperation as we work through this process. We apologize for any inconveniences this may have caused.

### Board of Directors - Update

Chairman - Bert Paulssen  
 Vice Chair - Dennis Duncan  
 Secretary/Treasurer - Gerry Hoar  
 Directors:

- Bryan Wiese
- Ken Buist
- Jack Siebanga
- Ron Sperber

Newly elected board members as of May 2022:

- Leah Predy
- George Smith

### Billing Software Update - REFLEX

The new modernized Gas Billing System has been up and running since June. We faced many challenges while implementing the new system, not only administratively, but also assisting our members to transition and set up new online account access through the new portal.

We thank everyone for their patience during this process and we appreciate everyone's insight and feedback.

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To set up for online billing and to access your online account, please visit our new website at <https://portal.gldcgas.com/login-form>

### 2022 Construction Season

The 2022 construction season has been busy and still going strong. To-date we have completed 28 new infills with 18 still on the books, plus 10k of legacy pipe replacement to complete before the frost is in the ground.

### Safety Awareness



We have a duty to look out for the health and safety of all our staff, both mentally and physically. GLDC staff come to work every day to provide professional services to members of our co-op; it is important that they be treated with courtesy and respect.

### Tap 50 / 230 Replacement

Our system replacement program continues as planned. Two aging taps 50/230 were redesigned and combined into one station which feeds members and customers on both systems. This achieves efficiencies and accommodates the ever increasing demands on our infrastructure.



### ANNUAL LEAK DETECTION JUNE/JULY 2022

Leak detection surveys have been completed at Tap 20, 30, 50, 90 and G.L.D.C. Gas steel line in the Crestomere area.

No leaks were detected.

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In the event you smell gas in or around your property, contact the GLDC Gas office 24/7 at 403-843-1050 or 1-866-317-4242

ALWAYS call before you dig 1-800-242-3447 or go online at [CLICK BEFORE YOU DIG](#)



### NEW OFFICE ADDITION UPDATE:

WE CONTINUE TO FOCUS ON THE CO-OP'S SUSTAINABILITY. WITH THE NECESSARY SYSTEM REPLACEMENT PROGRAM AND THE MORE ONEROUS REGULATIONS, OUR STAFF HAS INCREASED TO MAKE US COMPLIANT WITH ALL JURISDICTIONS HAVING AUTHORITY OVER US.

CREWS ARE BUSY WORKING ON THE ADDITION TO THE OFFICE.

TARGET COMPLETION: EARLY 2023

